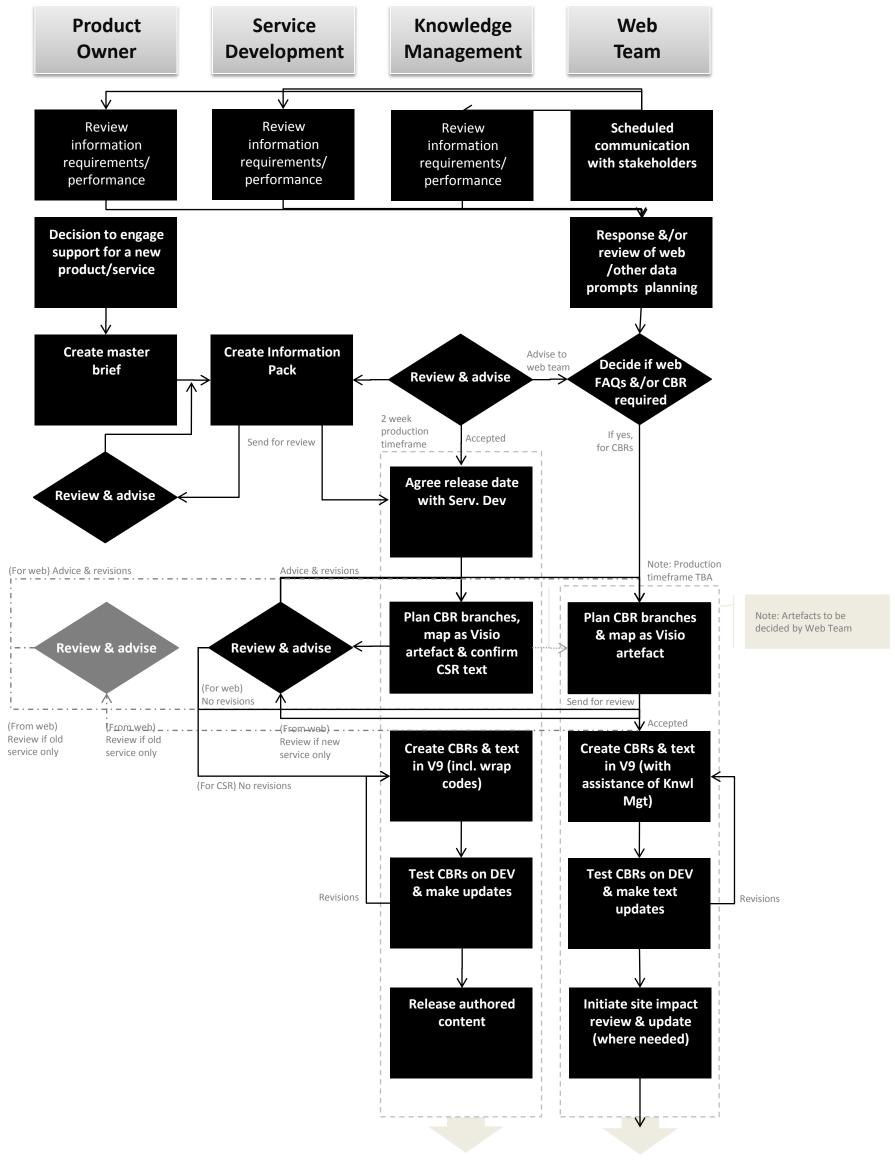
CMS | Content Publishing



To page 2 To page 2 To page 2

CMS | Content Publishing (condt.)

Product Owner

Service Development Knowledge Management

From page 1 Emergency FAQ procedure Note: Production timeframe TBA Contact web team (& others) Plan topics, for online impact review. subtopics & FAQs **Create content** Note: Online impact review to include: -Design impact, e.g. Icons needed. - Code impact, e.g. change to MDD, footer - Other, e.g. change to site content. **Create & review** changes in DEV & replicate to ACC Review changes in ACC & replicate to

SUPPORT

Content live online

This is a sample of a **swimlane process flow** created as part of a Web Governance implementation project.

The aim of such a process flow is to define and document an agreed procedure for an important online activity, e.g. publishing, change control, engagement monitoring, etc.

To find out how to obtain your own Web Governance documentation, visit www.diffily.com/services

